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Welcome

Thank you for choosing Verizon Wireless

You're now connected to the power of America's most reliable wireless network. This guide will help you understand your new wireless device and all the things you can do with it. So let's get started.

For more details, please refer to the Owner's Manual that came with your wireless device.



The Basics

- Getting started
- Using Personal Information Tools (PIM)
- Using Bluetooth®
- Placing and receiving calls
- Setting up and accessing Voice Mail
- Locking/Unlocking your wireless device
- Using speakerphone
- Changing Ringtones

Getting started

Just the basics; we'll get into the fun stuff later on.

Introducing the XV6800

NOTIFICATION LED 1

Blue for Bluetooth and green for Wi-Fi status.

MESSAGING

Press to access your messages.

LEFT / RIGHT SOFT KEYS

Press to execute the command indicated in the label above the button.

TALK

Press to answer an incoming call or dial a number.

START MENU

NAVIGATION CONTROL / ENTER

Press up, down, left, or right to scroll through items in a list or menu; carry out the selection by pressing the center button (ENTER).

NOTIFICATION LED 2

Green and Orange for SMS message and battery charging status.

INTERNET EXPLORER MOBILE

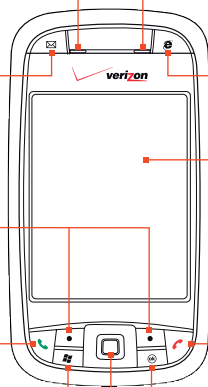
TOUCH SCREEN

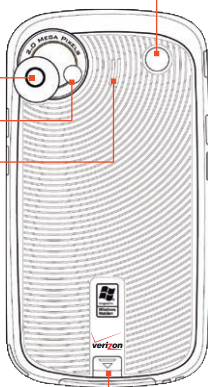
END

Press to end a call or to return to the Today screen.

OK

Press to confirm your data entries, or exit the program in use.



EXTERNAL ANTENNA CONNECTOR**CAMERA LENS****FLASH LIGHT****SPEAKER****BATTERY COVER LATCH**

Press down to release the battery cover.

MEMORY CARD SLOT**STRAP HOLDER****MICROPHONE****INFRARED PORT****RESET BUTTON**

With the stylus, press this button to soft-reset your wireless device.

**SYNC CONNECTOR/
EARPHONE JACK**

Connect the supplied power adapter, USB cable, or splitter.

JOG WHEEL

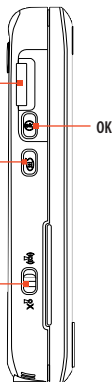
Scroll to adjust the volume during a call or while playing music. Press to carry out a selection.

VOICE COMMAND

Press to start Voice Speed Dial; press and hold to record a voice note.

WLAN SWITCH

Slide up to turn Wi-Fi on, down to turn Wi-Fi off.



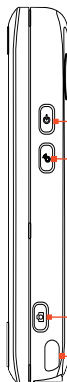
OK

POWER/BACKLIGHT**COMM MANAGER**

Press to open the Comm Manager application.

CAMERA

Press to launch the Camera.

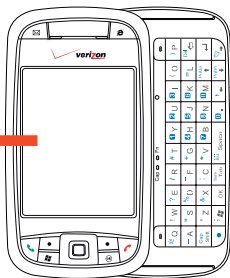


STYLUS

Sliding Keyboard

Your XV6800 provides you with a sliding QWERTY keyboard, which is similar to a standard keyboard on your PC.

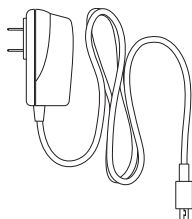
Slide the screen panel to the left to reveal the QWERTY keyboard.



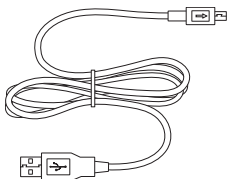
QWERTY Keyboard

Accessories

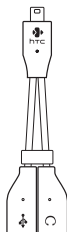
The following are accessories that are included with your wireless device.



AC Adapter



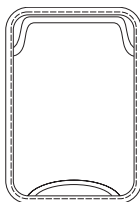
Mini USB Cable



USB Splitter



Stylus



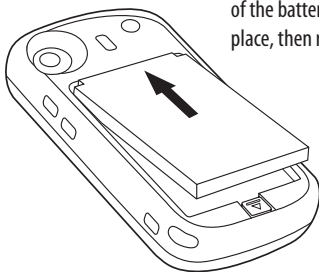
Pouch

Installing the Battery

New batteries are shipped partially charged. Before you start using your wireless device, it is recommended that you install and charge the battery.



1. Press the battery cover latch downward then remove the battery cover.
2. Install the battery into the battery compartment. Insert the upper side of the battery first, gently push it into place, then replace the back cover.



Powering your wireless device on for the first time

It's important to fully charge the battery before turning on your wireless device.

To turn on the power, press and hold the POWER button. When you turn on your wireless device for the first time, a Quick Start Wizard will guide you to calibrate the touch screen display and to set the regional settings, date and time, and device password.

Charging the battery

Some batteries perform best after several full charge/discharge cycles. You can charge the battery in one of the following ways:

- Connect your wireless device directly to an electrical outlet using the AC adapter.
- Plug the Mini USB cable to the USB port on your PC and to the sync connector on your wireless device.

Charging is indicated by a solid amber light on the LED indicator. After the battery has been fully charged, the LED indicator becomes green.

Powering your wireless device off

Pressing the POWER button shortly turns off the display temporarily and switches your wireless device to Sleep mode. This suspends your wireless device to a low power state to save battery power, but you will still be able to receive calls and messages. To turn the display back on, simply press the POWER button again.

To turn off the power, press and hold the POWER button. A message will then be displayed, prompting for your confirmation to turn off the power.

Tip: Your wireless device also automatically goes into Sleep mode when the wireless device has been left idle for a certain amount of time. Tap **Start > Settings > System tab > Power > Advanced** tab if you want to change the timeout period.

Removing the battery

- 1: Press the battery cover latch downward to release the battery cover.
- 2: Remove the battery cover.
- 3: Pull from the bottom side of the battery.

WARNING! Use only the charger provided with the wireless device. Using a charger other than the one included may damage your wireless device or battery.

Using Personal Information Tools (PIM)

ActiveSync and Windows Mobile Device Center

Synchronize information, which include Outlook e-mail, contacts, calendar, tasks, notes, web favorites, document files, and media, between your wireless device and your PC. To keep you up to date with your corporate e-mails and information, you can also synchronize your wireless device with the Exchange Server at your work.

NOTE: Your company network must be running Microsoft Exchange 2003 Server with Exchange ActiveSync.

Set up and use Windows Mobile® Device Center if you have a Windows Vista® computer.

- 1: Connect your wireless device to your PC. Windows Mobile Device Center configures itself and then opens.
- 2: On the license agreement screen, click **Accept**.
- 3: On the Windows Mobile Device Center's Home screen, click **Set up your device**.
- 4: Select the information types that you want to synchronize then click **Next**.
- 5: Enter a device name and click **Set Up**.

When you finish the setup wizard, Windows Mobile Device Center synchronizes your wireless device automatically.

The Getting Started CD that comes with your XV6800 contains Microsoft ActiveSync 4.5 or later. Follow the steps below to install and set up ActiveSync on Windows XP or other compatible Windows systems.

- 1: Insert the Getting Started CD into the CD or DVD drive on your PC. Follow the on-screen instructions to install ActiveSync on your PC.
- 2: After installation is complete, connect your wireless device to your PC using the supplied Mini USB cable.
- 3: The Synchronization Setup Wizard automatically starts and guides you to create a synchronization relationship. Click **Next**.
- 4: To synchronize your wireless device with your PC, clear the **Synchronize directly with a server running Microsoft Exchange** check box then click **Next**.
- 5: Select the information types that you want to synchronize then click **Next**.
- 6: Select or clear the **Allow wireless data connections (such as MMS or Internet Calling) on your device while it is connected to your computer** check box according to your preference.
- 7: Click **Finish**.

When you finish the wizard, ActiveSync synchronizes your wireless device automatically. Notice that Outlook e-mails and other information will appear on your wireless device after synchronization.

NOTE: To find out about the desktop operating systems that are compatible with ActiveSync, please go to <http://www.microsoft.com/windowsmobile/activesync/activesync45.mspx>.

Adding Contacts

Contacts is your address book for storing the phone numbers, e-mail addresses, home addresses, etc. of the people or businesses that you communicate with.

- 1: Tap **Start > Contacts**.
- 2: Tap **New** and enter the contact's name, phone numbers, e-mail address, work and home addresses, etc.
- 3: If you have a photo of the contact stored on your wireless device, tap **Select a picture** then select the photo.
- 4: To assign a ring tone, tap the box next to the **Ring tone** item then select the desired ring tone.
- 5: When done, tap **OK**.

Tip: You can also use the built-in camera to take a photo of the contact and add it to the contact information.

Adding Appointments

Use **Calendar** to schedule appointments, including meetings and other events.

- 1: Tap **Start > Calendar**, then tap **Menu > New Appointment**.
- 2: Enter a name for the appointment, and enter information such as start and end times.
- 3: To set a reminder about the appointment, make sure that **Remind me** is selected in the **Reminder** box.
- 4: When done, tap **OK**.

Your next upcoming appointment is displayed on the Today screen. Tapping the item opens the Calendar screen where you can view all your appointments by day, week, month, year, or agenda, and view complete details about each appointment.

Adding Tasks

Use **Tasks** to keep track of things you need to do.

- 1: Tap **Start > Programs > Tasks**.
- 2: Tap **Menu > New Task**, enter a subject for your task, and fill in information such as start and due dates, priority, and so on.
- 3: Specify the type of category for your task, so that it can be grouped with other related tasks. Tap **Categories**, then select a preset category (Business, Holiday, Personal, or Seasonal), or tap **New** to create your own category.
- 4: When done, tap **OK**.

The number of active tasks that you have is shown on the Today screen. Tapping the item opens the Tasks screen where you can view your complete task list. Overdue tasks are shown in red.

Get E-mail On Your Wireless Device with Wireless Sync!

Wireless Sync from Verizon Wireless delivers your personal or business e-mail right to your wireless device. There's no need to create a new e-mail address. Just use the one you already have. Wireless Sync also updates your wireless device with your Contacts, Calendar, Tasks and Notes.

Wireless Sync is intended for:

- Internet e-mail users who have a POP3 or IMAP account through providers such as Verizon, Comcast, AOL, and Earthlink. This setup is done entirely on your device.
- Corporate e-mail users with an e-mail account hosted by their company. After you perform the setup on your device, you must install software on a PC that's connected to your corporate network.

Before getting started, make sure you have the following:

- An e-mail address and e-mail account password.
- Your Verizon Wireless device and phone number.
- An Internet connection on your device.
- If you are a corporate e-mail user, you must have a PC at work that is connected to your company's mail server, i.e. Microsoft Exchange Server or Lotus Domino. Additionally you must have your login credentials for your company network.

For additional information please refer to the included pocket guide or from your Computer's web browser navigate to www.wirelessync.vzw.com.

PDA's and Smartphones require a 5 MB or unlimited data plan.

Handango™

Thanks to our partnership with Handango, your wireless device can do more than ever before. You now have a wide selection of software, Internet applications, productivity tools, utilities, security programs, maps and even games that can be purchased and downloaded. Visit the Handango website at handango.com/verizonwireless and check out everything that's available for your wireless device.

Using Bluetooth®

How to turn on Bluetooth

- 1: On your wireless device, tap **Start > Settings > Connections tab > Bluetooth**.
- 2: On the **Mode** tab, select the **Turn on Bluetooth and Make this device visible to other devices** check boxes.
- 3: Tap **OK**.

How to pair your Bluetooth headset with your wireless device

Make sure that both your wireless device and the Bluetooth headset are turned on and within close range, and that the headset is visible.

- 1: On your wireless device, tap **Start > Settings > Connections tab**.
- 2: Tap **Bluetooth > Devices tab > Add new device**. Your wireless device searches for other Bluetooth-enabled devices and displays them in the list.
- 3: Tap the name of the Bluetooth headset, then tap **Next**.
- 4: Enter the passcode of the Bluetooth headset, then tap **Next**.
- 5: Make sure the **Hands Free** check box is selected. If you have a Bluetooth stereo headset, also make sure the **Wireless Stereo** check box is selected.
- 6: Tap **Finish**.



Placing and receiving calls

Placing calls

- 1: Enter the phone number by doing one of the following:
 - Open the sliding keyboard and use it to enter the phone number. The Phone screen automatically opens when you start entering the phone number.
 - Press TALK on your wireless device or tap **Start > Phone**, then use the stylus to tap the phone number.
- 2: Tap or press the TALK button to place the call.

Receiving calls

When you receive an incoming call, a message will appear, prompting you to either answer or ignore the call.

- To answer the call, tap **Answer**, or press the TALK button.
- To reject the call, tap **Ignore**, or press the END button.

Standard features included as part of your Calling Plan

With our Calling Plans, you can enjoy the value and convenience of these features at no extra monthly access charge:

- **Basic Voice Mail**
- **Caller ID & Caller ID Blocking**
- **3-Way Calling**
- **Call Forwarding**

Please note that some of these features may incur usage charges and/or depend on digital service, so they may not be available in all areas.

For step-by-step instructions on some of these calling features, please refer to your Owner's Manual, or go to verizonwireless.com/welcome and select "Where can I find help with features on my wireless device?" in the Frequently Asked Questions section.

Setting up and accessing Voice Mail

When you receive an incoming call, a message will appear, prompting you to either answer or ignore the call.

How to set up your Voice Mail

- 1: Press *86 (*VM) and TALK. If you hear a system greeting, press # to interrupt it, if applicable.
- 2: Follow the setup tutorial.
- 3: Select a password.
- 4: Record a voice signature and greeting for your Voice Mailbox.

How to access your Voice Mail from your wireless device

- 1: Press *86 (*VM) and TALK.
- 2: Follow the prompts to enter your password and retrieve your messages.

How to access your Voice Mail from any phone to save your minutes

- 1: Dial your wireless number.
- 2: Once you hear the system greeting or your own greeting, press # immediately to interrupt the greeting and follow the prompts.

How to reset your Voice Mail password

- 1: Press *611 and TALK (airtime-free) from your wireless device or call 1-800-922-0204 (toll-free) from any phone to reach the easy-to-use automated Customer Service menu.
- 2: Enter your 10-digit wireless number.
- 3: Select Option 2 and then press 1 when prompted for the password reset menu.
- 4: Enter your 5-digit billing zip code. Then follow the prompts for security verification and resetting your password.

Once you have registered for My Account, you will have the ability to reset your Voice Mail password online or via your Mobile Web 2.0-capable wireless device. For more information on how to register for My Account, go to page 37.

NOTE: Voice Mail may not be available in some areas. Voice Mailboxes not set up within 45 days will be cancelled. Your Verizon Wireless Voice Mailbox is not password protected until you create a password by following the setup tutorial. Airtime and other charges will be incurred when using Voice Mail from your wireless device. IN Calling minutes do not apply to Voice Mail retrievals; you will be charged to maintain your connection to Voice Mail. Verizon Wireless is not liable for missed messages, or deletions of messages from your Voice Mailbox, even if you have saved them.


Locking/Unlocking your wireless device

It is possible to lock the buttons on your wireless device except for the POWER button so that programs will not be accidentally launched.

To lock buttons, tap the Device Lock icon () on the Today screen. To unlock the buttons, press the Left SOFT KEY or tap **Unlock**.

Using speakerphone

Turn on the speakerphone when you want to talk hands-free or let other people listen to the conversation.

- During a call, tap **Speaker On** or press and hold TALK until the speakerphone turns on. The speakerphone icon () then appears at the top of the screen.
- To turn off the speakerphone, tap **Speaker Off** or press and hold TALK again.



Changing Ringtones

Your wireless device comes with a selection of Ringtones. Here's how to manage your Ringtone preferences:



Selecting a Ringtone

- 1: On the Phone screen, tap **Menu** > **Options** > **Phone** tab.
- 2: From the **Ring tone** list, tap the sound you want to use.

Adjusting Ringtone volume

- 1: Tap the **Speaker** icon ().
- 2: In the Volume pop-up window, drag the ringer slider () up or down to adjust the ringer volume.

Setting Ringtone to vibrate

- 1: Tap the **Speaker** icon ().
- 2: In the Volume pop-up window, tap **Vibrate**. The Vibrate icon () then appears at the top of the screen.

Assistance

- May we help you?
- If you move
- Loss or theft
- Toll-free calls and emergency services
- Fraud prevention
- Assistive communication devices



May we help you?

Online assistance

Main website: verizonwireless.com

Other helpful websites and information:

verizonwireless.com/welcome

- Information on your wireless device, coverage, Calling Plan, billing and payment information
- FAQs, interactive demos for your wireless device and how to read your bill
- My Account registration for online account management

verizonwireless.com/myaccount

Use My Account to:

- Check your balance, minutes or make payments
- Add or remove features
- Reset Voice Mail passwords and more

The My Account Advantage

Get these added benefits for registering for My Account:

- **You'll receive free Back-Up Assistant so you never have to worry about losing your wireless device contact list.**

As a My Account member, Back-Up Assistant will let you automatically retain a copy of your saved wireless device numbers to a secure website, so they're always available if you lose or upgrade your wireless device.

- **You can get a new wireless device every year with Annual Upgrade.**

Sign up for a 2-year agreement on a Calling Plan of at least \$49.99 and you can purchase a new wireless device at its promotional price through My Account every year with a 2-year renewal (upgrade fee applies).

- **If you're using more minutes than your Calling Plan includes, we'll let you know with Minute Check.**

Minute Check will periodically notify you through My Account if you're exceeding your plan allowance and let you know of other Calling Plan options that may save you money.

See verizonwireless.com/myaccount for details. Back-Up Assistant, Annual Upgrade and Minute Check are available for accounts with up to 10 lines that are enrolled in My Account.

verizonwireless.com/data

- Demos and tutorials on products and services
- Online technical support for products and services

Customer Service assistance

Customer Service Representatives are also available at your local .

Verizon Wireless Communications Store during normal business hours.

For Customer Service, call 1-800-922-0204 (toll-free in the U.S., 6am–11pm).

Our Worry Free Guarantee® to you

- **You'll enjoy America's most reliable wireless network.**
- **You can change your Calling Plan at any time.**
As your needs change, you can change to any current calling plan. You won't pay any additional fees and you won't have to extend your contract.
- **If you ever have a problem, it becomes our problem the first time you call.**
No run-around, no hassles. If your issue can't be resolved during the course of your first call, we'll get back to you with an answer.
- **Your satisfaction is guaranteed with our Test Drive program.**

Now you can Test Drive our network; make calls and even try out a cool new device. Every device you purchase from Verizon Wireless comes with a 30-day satisfaction guarantee. And if you don't love us and take your number to someone else within 30 days. You won't have to pay an early termination fee, and we'll pay for any calls you've made.

- **You can get a free phone every two years with New Every Two®.** Sign up for a calling plan of at least \$34.99 and qualify for a free phone after two years, with a two-year renewal. Or choose to apply your New Every Two credit towards the purchase of a more expensive phone.

Test Drive: Credit/refund for activation, plan access & voice overage charges only. America's Choice or select data plan req'd. Customer must pay all other charges, incl. taxes, surcharges, and separately-billed data & download charges. Early termination fee applies unless device is returned. Some plans are only available with specific equipment. Acceptance of a promotion may require a new 1- or 2-year agreement.

How to sign up for New Every Two

If you maintain service on a Calling Plan of \$34.99 or higher and fulfill your 2-year term, you will qualify for a free wireless device. If your Calling Plan monthly access is \$79.99 or higher for the entire 3 months prior to completing your New Every Two wireless device upgrade, you will get up to \$100 toward the purchase of that wireless device. If your Calling Plan monthly access was between \$34.99 and \$79.99 at any time during the 3 months prior to completing your New Every Two wireless device upgrade, you will get up to \$50 toward the purchase of that wireless device. When completing your New Every Two upgrade, you will need to renew your agreement for another 2 years on a Calling Plan with a monthly access of \$34.99 or higher. Upgrading your wireless device at a discounted price, including exercising your Annual Upgrade option, will re-start your eligibility for New Every Two.

See the More Information section in the back of this guide for additional conditions.

Address or account changes

It's important that we have your most current information so we're able to reach you for any reason. There are 3 ways to update your information:

- **Online** — Go to verizonwireless.com/contactus and follow these instructions:
 1. Select the appropriate choice from the drop-down menu in the Send an E-mail section.
 2. Fill out the online form.
 3. Select "Topic" and "Subtopic" from the drop-down menu.
 4. Hit "Send" to submit e-mail.
- **U.S. Mail** — Use the change-of-address form on the back of your bill.
- **Telephone** — Call Customer Service at **1-800-922-0204** from any phone (toll-free in the U.S.) or *611 and TALK from your wireless device (airtime-free).

Billing options

Your service comes with a streamlined bill that you'll receive each month at no additional cost. Your bill includes all applicable charges, but will not contain any call details (e.g., date, time and wireless number called).

Detailed billing

Call details are available for free online at verizonwireless.com under My Account. A monthly fee applies to receive call details on your paper bill.

Going paperless

You have the option of eliminating your paper bill and receiving bill notification via e-mail. To eliminate your paper statement, or to make manual or automatic bill payments, register for My Account at verizonwireless.com/myaccount and then select the quick link under the Billing tab for "Go Paperless."

Paying your bill

Verizon Wireless gives you several convenient options to pay and manage your monthly bill. Some of those options are:

- **At verizonwireless.com/myaccount:** Make one-time or recurring payments using your debit card, credit card, ATM card, electronic check/ACH or enroll in our Auto Pay Program.
- **With the Auto Pay Program:** Allows you to choose to have automatic payment deductions taken from your bank account. To enroll, you can fill out the back of your remittance slip and mail it in, call 1-866-868-3882, or log on to verizonwireless.com/myaccount.
- **By calling from your wireless device:** Press #768 and TALK and follow prompts to enter your payment information.
- **Using My Account from your wireless device:** Make a one-time payment by credit card, debit card and/or electronic check directly from your wireless device as long as your wireless device is Mobile Web 2.0.-capable.* To make a payment, simply launch your web browser, select "VZW SERVICES," then "My Account." If you don't subscribe to Mobile Web 2.0, you will see an option to view My Account for free once you launch the browser.
- **Home banking:** Verizon Wireless and CheckFree® have teamed together to give you the option to pay your wireless bill online at your choice of more than 1,700 financial services locations across the Internet. You will be able to schedule payments using a designated bank account and arrange for monthly bill payments via your preferred home-banking service provider.
- **Check payment via mail:** Allows you to mail in a personal or business check, along with the remittance slip and envelope provided with your billing statement.

- **In person:** Payments can be made at your local Verizon Wireless Communications Store using our Bill Payment Kiosks.

* See Owner's Manual for details.

EZ Move® (if you move)

When you arrive in your new city, do one of the following:

- Visit a Verizon Wireless Communications Store.
- Call **1-877-316-1747** from a phone other than the one you want to move.
- Go to **verizonwireless.com** and log in to My Account. Under the My Bill tab, select "Account Profile," click on the "EZ Move" quick link and follow the instructions.

Loss or theft

If your wireless device is lost or stolen, please contact Customer Service at **1-800-922-0204** to suspend your service. If your wireless device is malfunctioning, please bring it to a Verizon Wireless Communications Store.

Toll-free calls and emergency services

Calls to 800, 855, 866, 877 and 888 numbers are toll-free, but airtime charges do apply. Calls to Verizon Wireless Customer Service and emergency calls (911) are toll- and airtime-free.

Fraud prevention

Verizon Wireless wants to protect your privacy and works hard to prevent unauthorized phone usage or fraud. Wireless numbers and calls are capable of being intercepted by someone with specialized equipment. We use antifraud technology to make fraudulent calling very difficult, particularly on digital calls.

- Report a lost or stolen wireless device to the police and Verizon Wireless immediately.
- Never leave your wireless device unattended, especially in your office or car.
- When not in use, lock the wireless device using your lock code.
- Review your bill and report any suspicious calling activity. If we conclude that the calls are fraudulent, you will not be held responsible for the charges.
- Record your wireless device's electronic serial number in the back of this guide and keep it safe.
- Have your wireless device serviced only at a Verizon Wireless Communications Store or by an Authorized Agent, retailer, manufacturer's service center or other repair center.

Assistive communication devices

TTY (Text Telephony) and TDD (Telecommunications Device for the Deaf) allow individuals who are deaf, hard of hearing, or have speech or language disabilities to communicate by telephone.

When a user types his or her conversation on a TTY keyboard, it is transmitted as tones through the telephone. Tones are received by the other person's TTY, translated into text and displayed on the screen. In order to use the TTY network, you must have a TTY-compatible phone and be in the TTY mode to place or receive calls. Note that most digital wireless devices are TTY-compatible.

Mobile entertainment

- **Messaging** — TXT, e-mail, and pictures & videos
- **News & information** — Internet Explorer® Mobile, weather and sports



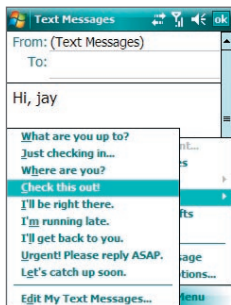
Messaging

Four easy ways to talk without talking:

- **TXT** — Talk without saying a word. Just TXT Message it.

Sending a new TXT Message to a wireless device

- 1: Tap **Start** > **Messaging**.
- 2: On the Account Picker screen, tap **Text Messages**.
- 3: Tap **Menu** > **New**.
- 4: Enter the mobile phone number of one or more recipients, separating them with a semicolon. To access mobile phone numbers from Contacts, tap **To**.
- 5: Enter your message. To add common phrases, tap **Menu** > **My Text** and select a desired phrase. To check the spelling, tap **Menu** > **Spell Check**.
- 6: Tap **Send**.



TXT Messages are charged in accordance with your Messaging Plan.

Sending a new TXT Message to a landline number

Follow these steps, and the recipient will hear your TXT Message as a voice recording:

- 1: Enter the landline number.
- 2: Type out the message.
- 3: Press **TALK**.
- 4: Opt-in message will appear.

5: Reply **Y** for yes and **N** for no.

NOTE: Only one opt-in is required for each landline number.

- **E-mail** — Check your MSN® Hotmail® and America Online® accounts right from your wireless device.

Sending a new email message

- 1:** Tap **Start > Messaging** then select an e-mail account.
- 2:** Tap **Menu > New**.
- 3:** Enter the e-mail address of one or more recipients, separating them with a semicolon. To access addresses from Contacts, tap **To**.
- 4:** Enter your message. To quickly add common messages, tap **Menu > My Text** and tap a desired message.
- 5:** To check the spelling, tap **Menu > Spell Check**.
- 6:** Tap **Send**.

NOTE: If you are working offline, e-mail messages are moved to the Outbox folder and will be sent the next time you connect.

- **Picture Messaging*** — Take pictures that you can send to any Verizon Wireless number or virtually any e-mail address, or to subscribers on other carriers.

* Not available everywhere. Picture Messaging charges apply per your Calling Plan. Monthly plans are available. Higher rates apply for International Picture Messaging. See product brochure for coverage information and complete terms and conditions. Compatible device required.

Snap a photo and send as a Picture Message


- 1:** Press and hold the **CAMERA** button on your wireless device or tap **Start > Programs > Camera** to launch the Camera.
- 2:** Take a photo. On the Review screen where it shows a preview of the photo that you have just captured, tap the **Send** icon ().

- 3: Select **Send via MMS** then tap **Send**. A new Picture Message will then be created.
- 4: In **To**, enter the recipient's phone number or e-mail address directly, or tap **To**, **Cc**, or **Bcc** to choose a phone number or an e-mail address from **Contacts**.
- 5: Enter a subject and compose your message.
- 6: Tap **Send**.

Store a picture on your wireless device

- 1: Press and hold the **CAMERA** button on your wireless device or tap **Start > Programs > Camera**.
- 2: While in **Photo** mode () , press the **CAMERA** button, **ENTER** button, or **Jog Wheel** to take a photo. The captured photo will be then stored on your wireless device.

Create picture Caller IDs


- 1: Press and hold the **CAMERA** button on your wireless device or tap **Start > Programs > Camera**.
- 2: While in **Contacts Picture** mode () , press the **CAMERA** button, **ENTER** button, or **Jog Wheel** to take a photo.
- 3: Tap **Yes** on the prompted message to set the picture to a contact.
- 4: Select the desired contact then tap **Select**.

Send a Picture Message using a picture stored in the wireless device's gallery

- 1: Tap **Start > Messaging > MMS**.
- 2: Tap **Menu > New > New Pix Message**.
- 3: When you see the **Choose a Media Message** screen, tap a preset template, or tap **Custom** to open a blank Picture Message.

4: In **To**, enter the recipient's phone number or e-mail address directly, or tap **To**, **Cc**, or **Bcc** to choose a phone number or an e-mail address from Contacts.

5: Tap the **Insert** icon () to select and insert a photo or GIF animation.

By default, the **My Pictures** folder will be displayed. Tap the Down arrow () to navigate and select the other folder.


6: Enter a subject in **Subj** and compose your message in the **Insert text here** box.

7: Tap **Send**.



- **Video Messaging*** — Record and send videos to virtually any wireless number or e-mail address.

* Not available everywhere. Picture Messaging charges apply per your Calling Plan. Monthly plans are available. Higher rates apply for International Picture Messaging. See product brochure for coverage information and complete terms and conditions. Compatible device required.

Record and send a Video Message

- 1:** Press and hold the **CAMERA** button on your wireless device or tap **Start > Programs > Camera** to launch the Camera.
- 2:** Select the **MMS Video** mode and record a video clip. On the Review screen where it shows a preview of the video that you have just recorded, tap the **Send** icon (). A new Picture Message will then be created.
- 3:** In **To**, enter the recipient's phone number or e-mail address directly, or tap **To**, **Cc**, or **Bcc** to choose a phone number or an e-mail address from Contacts.
- 4:** Enter a subject and compose your message. When done, tap **Send**.

Send a message using a video stored in the wireless device's gallery

- 1: Tap **Start** > **Messaging** > **MMS**.
- 2: Tap **Menu** > **New** > **New Flix Message**.
- 3: In **To**, enter the recipient's phone number or e-mail address directly, or tap **To**, **Cc**, or **Bcc** to choose a phone number or an e-mail address from **Contacts**.
- 4: Tap the **Insert** icon () to select and insert a video clip.
By default, the **My Videos** folder will be displayed. Tap the Down arrow () to navigate and select the other folder.
- 5: Enter a subject in **Subj** and compose your message in the **Insert text here** box.
- 6: Tap **Send**.

Delete a Video Message

- 1: Tap **Start** > **Messaging** > **MMS**.
- 2: Tap **Menu** > **Go To** > **Folders** then select the folder that stores the Video Message. For example, the **Inbox** folder.
- 3: Tap and hold the Video Message that you want to delete, and then tap **Delete**.


News & information

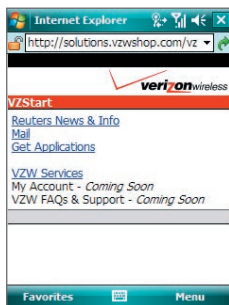
Your new wireless device comes with Internet Explorer® Mobile* that can put a world of information right at your fingertips.

- Check your email
- Get the latest news
- Find stock quotes
- See movie listings

* Internet Explorer® Mobile provides full web browsing.



Launching and using the browser

- 1: Tap **Start > Internet Explorer**.
- 2: Enter the URL address of the desired web site in the address bar that appears at the top of the screen then tap the **Go** icon ().
- 3: Tap **Back** to go back to a previous web page, **Menu > Refresh** to refresh a web page, or **Menu > Home** to go back to the Home page.
- 4: To save the URL of the current web page for future access, tap **Menu > Add to Favorites**. Next time you want to return to this web page, tap **Menu > Favorites** then select the name of the web page.



Ending a browser session

If you used a dial-up connection, do one of the following to end the connection:

- Press and hold **END** on your wireless device for at least three seconds.
- Tap the **Comm Manager** icon () on the Today screen then tap the **Data Connection** button ().



Optional services

- Safety and protection
- Wireless device protection
- Voice services
- International services
- Other products and services

OPTIONAL SERVICES



Work wirelessly. Protect your wireless device against damage, or even more importantly, protect yourself on the road. You can find it all in Verizon Wireless plan enhancements. Call **1-800-922-0204** or speak to your Verizon Wireless Sales Representative to find out more. Or just visit verizonwireless.com.

Safety and protection

Roadside Assistance: Roadside Assistance can provide you with emergency roadside services anywhere in the United States and Canada, 24 hours a day, 365 days a year, even outside the Verizon Wireless network area.

Wireless device protection

Receive total protection for your wireless device and limited accessories. If your wireless device is lost, stolen, damaged or malfunctioning — you're covered. Just choose a service plan that's right for you (must be added within 15 days of activation or upgrade):

- **Total Equipment Coverage**
- **Wireless Device Protection**
- **Extended Warranty**

NOTE: Insurance offered by third-party providers.

Voice services

Enhanced Voice Mail: Turn your wireless device into your office assistant. Forward your calls, store more messages or even receive faxes for printing.

International services

- **International Long Distance Value Plan:** For a monthly access charge, enjoy reduced rates when making calls to over 65 international locations.
- **Global Phone:** Global Phone lets you enjoy wireless service in over 100 countries.
- **Global Rental:** For the less frequent international traveler, Verizon Wireless customers can quickly and easily rent a wireless device or BlackBerry device for use while they are traveling abroad.
- **International (CDMA) Roaming:** At home or abroad, use your wireless device in over 20 countries.
- **For more information:** Visit verizonwireless.com/international.

Other products and services

Whether it's business or personal, Verizon Wireless offers a variety of wireless solutions for your notebooks, Personal Digital Assistants (PDAs) and/or Smartphones.

- **Office Message Alert:** When a Voice Mail is left on your office phone's Voice Mail, a TXT Alert is sent to your wireless device.
- **Wireless Sync®:** Delivers your personal or business e-mail, calendar, contact and task to your wireless device. With support for both corporate and POP3/IMAP e-mail, you have no need to create a new e-mail address — just use the one you already have.
- **BroadbandAccess Connect:** Allows you to connect your notebook computer to the Internet using your wireless device while traveling.

More information

MORE INFORMATION



How wireless works

Your wireless service is different from your home or business phone service. On a wireless device, you must press the TALK button to alert the network to connect your call. Unlike the calls you make on a home or business phone, wireless communications travel over the air and can react to the environment. Rain, snow, fog, falling leaves, water, mountains, canyons and even buildings may affect service. All wireless service is subject to "dead zones," or no-coverage areas.

Verizon Wireless network technology

Verizon Wireless offers CDMA (Code Division Multiple Access) digital network technology to most of its customers. CDMA digital technology offers many benefits compared to analog, such as less static, enhanced voice clarity, increased privacy and longer battery life. A CDMA digital phone is necessary to subscribe to our digital service. Verizon Wireless only sells digital wireless devices that are E911 compatible and either all-digital or tri-mode, which means you may use analog or CDMA digital services on different frequencies.

Worry Free Guarantee®

Subject to the Customer Agreement and Calling Plan. Please read and understand them before activating. Verizon Wireless calling areas, rates, coverage, agreements, provisions, business practices, procedures and policies are subject to change as specified in the Customer Agreement. Our liability is significantly limited.

Certain conditions and restrictions apply. Best network claim based on our reliability studies. See verizonwireless.com/bestnetwork for details.

New Every Two®

You must retain the same wireless device for 24 months in order to receive the full advantages of this program. If you choose to replace your device at a discounted price, you will forfeit your benefits and be automatically

re-enrolled if you meet the requirements of the program. If you enrolled in the program on or after 11/25/02, you must take advantage of the New Every Two offer within 6 months after becoming eligible; otherwise, you may be charged full retail price to upgrade your current wireless device. Discount amount will be applied toward the 2-year Customer Agreement retail price. Secondary Family SharePlan® lines are not eligible to participate in the program.

The New Every Two discount cannot exceed the price of the wireless device after mail-in rebates. If your 2-year Customer Agreement with a digital Calling Plan of \$34.99 or higher began on or after 6/02/03, you were automatically enrolled in the program. Customers who began their 2-year agreements on or after 4/01/00 on a digital Calling Plan of \$35.00 or higher were also automatically enrolled in the program. If you enrolled in the program prior to 2/05/06 and continued to meet the requirements of the program, you will be eligible for a free wireless device up to \$100, or a credit of up to \$100 toward a more expensive wireless device, when you become eligible for your next New Every Two upgrade (after which time you will be enrolled in the \$50/\$100 New Every Two program described in the brochure). New Every Two discount amounts and Calling Plan tiers subject to change at Verizon Wireless' sole discretion.

Security Deposit

You may have been asked to leave a security deposit at the time you activated your wireless service. You are eligible to receive your security deposit back at the end of 1 year of uninterrupted service, or upon termination of your contract. You will automatically be refunded your deposit after 1 year, including interest, provided that you have kept your account in "good standing" (this means that you paid your bill continuously for 1 year in a timely manner). This refund may take up to 3 billing cycles to be processed. Should you be disconnected at any time during the first

year for lack of payment, you forfeit any interest accrued during that time frame. If you terminate your service, but have not paid your final bill, the deposit will be applied to your account, and you will receive any remaining funds. If your service is terminated after the initial 15-day Worry Free Guarantee period but before the end of your minimum term, your deposit will be applied against the \$175 early termination fee in addition to any outstanding balance before a check is processed.

Federal Communications Commission (FCC) rules and regulations

The FCC requires that wireless devices be operated in accordance with FCC rules and regulations and under supervision of the licensee. Severe punishment can result from failure to comply with the following regulations:

- No person shall knowingly utter or transmit any false or fraudulent signal or distress communication.
- No person shall willfully or maliciously interfere with, or cause interference to, any radio communication or signal.
- It is unlawful to “listen in” on conversations intended for others or to divulge any information thereby obtained.
- No person shall utter any obscene, indecent or profane language by means of radio communication.

National Do Not Call Registry

Protect yourself from unwanted calls with the National Do Not Call Registry Program.

- FCC regulations prohibit telemarketers from using automated dialers to call wireless numbers.
- Personal wireless device users can add their wireless numbers to the National Do Not Call Registry.
- The federal government does not maintain a national wireless device registry.

You can register by either of the following methods:

1. By wireless device: 1-888-382-1222 from the wireless number you wish to register.
2. Online at: www.donotcall.gov.

Your registration becomes effective within 31 days of signing up and is active for five years. There is no cutoff date or deadline for registering.

NOTE: Business-to-business calls are not covered under the Registry. For more detailed information, please go to www.fcc.gov.

Radio Frequency Emissions

Your wireless device, which contains a radio transmitter and receiver, emits radio frequency energy during use. The following consumer information addresses commonly asked questions about the health effects of wireless devices.

Are wireless devices safe?

Scientific research on the subject of wireless devices and radio frequency (RF) energy has been conducted worldwide for many years, and continues. In the United States, the Food and Drug Administration (FDA) and the Federal Communications Commission (FCC) set policies and procedures for wireless devices. The FDA and the FCC have created a joint website, "Cell Phone Facts — Consumer Information on Wireless Phones," which states that "[t]he available scientific evidence does not show that any health problems are associated with using wireless phones," while noting that "[t]here is no proof, however, that wireless phones are absolutely safe." You can access the joint FDA/FCC website at <http://www.fda.gov/cellphones>. You can also contact the FDA toll-free at 1-888-463-6332 or 1-888-INFO-FDA.

In June 2000, the FDA entered into a cooperative research and development agreement through which additional scientific research will be conducted. The FCC issued its own website publication stating that “[t]here is no scientific evidence to date that proves that wireless phone usage can lead to cancer or a variety of other problems, including headaches, dizziness or memory loss.” This publication is available at <http://www.fcc.gov/cgb/consumerfacts/mobilephone.html> or through the FCC at 1-888-225-5322 or at 1-888-CALL-FCC.

What does Specific Absorption Rate (SAR) mean?

In 1996, the FCC, working with the FDA, the U.S. Environmental Protection Agency (EPA) and other agencies, established RF exposure safety guidelines for wireless devices in the United States. Before a wireless device model is available for sale to the public, it must be tested by the manufacturer and certified to the FCC that it does not exceed limits established by the FCC.

One of these limits is expressed as a Specific Absorption Rate, or “SAR.” SAR is a measure of the rate of absorption of RF energy in the body. Tests for SAR are conducted with the wireless device transmitting at its highest power level in all tested frequency bands. Since 1996, the FCC has required that the SAR of handheld wireless devices not exceed 1.6 watts per kilogram, averaged over one gram of tissue. Although the SAR is determined at the highest power level, the actual SAR value of a wireless device while operating can be less than the reported SAR value. This is because the SAR value may vary from call to call, depending on factors such as proximity to a cell site, the proximity of the wireless device to the body while in use and the use of hands-free devices.

For more information about SARs, see the FCC's OET Bulletins 56 and 65 at http://www.fcc.gov/Bureaus/Engineering_Technology/Documents/bulletins, <http://www.fcc.gov/oet/fccid>, or visit the Cellular Telecommunications Industry Association (CTIA) website at http://www.ctia.org/wireless_consumers/health_and_safety. You may also wish to contact the manufacturer of your wireless device.

Can I minimize my RF exposure?

If you are concerned about RF, there are several simple steps you can take to minimize your RF exposure. You can, of course, reduce your talk time. You can place more distance between your body and the source of the RF, as the exposure level drops off dramatically with distance. The FDA/FCC website states that “[h]ands-free kits can be used with wireless devices for convenience and comfort. These systems reduce absorption of RF energy in the head because the phone, which is a source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.”

Also, if you use your wireless device while in a car, you can use a wireless device with an antenna on the outside of the vehicle. You should also read and follow your wireless device manufacturer's instructions for the safe operation of your wireless device.

Do wireless devices pose any special risks to children?

The FDA and FCC joint website states that “[t]he scientific evidence does not show a danger to users of wireless phones, including children.” The FDA/FCC website further states that “[s]ome groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom [“UK”] distributed leaflets containing such a recommendation in December 2000. [The UK] noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. [The UK’s] recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.”

A copy of the UK’s leaflet is available at <http://www.dh.gov.uk> (search “Mobile”), or you can write to NRPB, Chilton, Didcot, Oxon OX11 0RQ, United Kingdom. Parents who wish to reduce their children’s RF exposure may choose to restrict their children’s wireless device use.

Where can I obtain further information?

For further information, see the following additional resources (websites current as of April 2005).

U.S. Food and Drug Administration

FDA Consumer Magazine, November–December 2000

Telephone: 1-888-INFO-FDA

http://www.fda.gov/fdac/features/2000/600_phone.html

American National Standards Institute

1819 L Street, N.W., Suite 600, Washington, D.C. 20036

Telephone: 1-202-293-8020

<http://www.ansi.org>

PREVENTION OF HEARING LOSS

Caution: Avoid potential hearing loss

Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume settings for long durations may lead to permanent noise-induced hearing loss. This includes the use of headphones (including headsets, earbuds and Bluetooth® or other wireless devices). Exposure to very loud sound has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound and distorted hearing. Individual susceptibility to noise-induced hearing loss and other potential hearing problems varies.

The amount of sound produced by a portable audio device varies depending on the nature of the sound, the device, the device settings and the headphones. You should follow some commonsense recommendations when using any portable audio device:

- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise-cancelling headphones to block out background environmental noise.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.

- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:

American Academy of Audiology
11730 Plaza American Drive, Suite 300
Reston, VA 20190
Voice: (800) 222-2336
Email: info@audiology.org
Internet: www.audiology.org

National Institute on Deafness and Other Communication Disorders
National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD USA 20892-2320
Voice: (301) 496-7243
Email: nidcdinfo@nih.gov
Internet: <http://www.nidcd.nih.gov/health/hearing>

National Institute for Occupational Safety and Health
Hubert H. Humphrey Bldg.
200 Independence Ave., SW
Washington, DC 20201
Voice: 1-800-35-NIOSH (1-800-356-4674)
Internet: <http://www.cdc.gov/niosh/topics/noise/default.html>

Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a wireless phone and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device. Persons **who have** such devices:

- Should ALWAYS keep the wireless phone more than six (6) inches from their implantable medical device when the wireless phone is turned ON;
- Should not carry the wireless phone in a breast pocket;
- Should use the ear opposite the implantable medical device to minimize the potential for interference;
- Should turn the wireless phone OFF immediately if there is any reason to suspect that interference is taking place; and
- Should read and follow the directions from the manufacturer of your implantable medical device.

If you have any questions about using your wireless phone with such a device, consult your health care provider.

For additional information, see www.fcc.gov/cellphones/.

Drive responsibly

- If you choose to talk while driving, always use a hands-free device. Make sure your hands-free device is on and working before driving.
- Do not dial or look up phone numbers when driving. Use the voice-activated feature on your wireless device.
- Using a wireless device while driving may increase your risk of distraction, whether or not you use a hands-free device. To eliminate this risk, consider turning your wireless device off and allowing calls to go to Voice Mail.



